Green Open Access Plan Overview Jana Dalton, Group Relations Specialist

Slide 1: Welcome to an overview of SchoolCare's Green Open Access health plan. If you have any questions following this presentation, please contact one of the individuals you see on this screen. Please note that this presentation is for the standard version of the green plan. Some groups may have different copay amounts, but the other aspects of the green plan remain the same.

Slide 2: Let's look at the details of the green plan. First, the Green plan uses CIGNA's national open access network; that means you have access to care in all 50 states. You do not need to identify a PCP on this plan, nor do you need to seek a referral from your doctor to see a specialist. You do not have a deductible on this plan. You do have coinsurance, but only for durable medical equipment and external prosthetic appliances. The out-of-pocket maximum for medical services is \$1,000 for an individual and \$2,000 for a family. There is a separate out-of-pocket maximum for prescription drugs, which is \$2,000 for an individual, and \$4,000 for a family.

Preventive care is available at no cost, so all your annual screenings, routine physicals, etc. are provided at no cost to you. You do not pay anything for labs and other diagnostic tests including X-rays, MRIs, PET scans, CT scans, etc. There is no cost for you when admitted to the hospital, and for a routine eye exam, which you can get once every 12 months. When you have an office visit with a doctor or a specialist, or see a doctor via Telehealth, you have a \$10 copay. You are covered anywhere in the world for emergencies with a \$50 copay, and for an urgent care visit, you pay a \$25 copay. Behavioral health outpatient care is also a \$10 copay. You have a 60-visit combined maximum limit per person per plan year for physical, speech, and occupational therapy. You have a 20-visit limit per person, per plan year for chiropractic care, and a 12-visit limit for acupuncture. These therapies also all have a \$10 copay. Durable medical equipment and external prosthetic appliances are paid at 80% by the plan and you would pay 20% of the cost up to the individual out-of-pocket maximum.

The plan has a three-tier prescription drug plan: \$5 for generics, \$15 for preferred brand name, and \$35 for non-preferred brand-name drugs. You can also get a 90-day supply through the Express Scripts Home Delivery for the same co-pays.

Slide 3: There are multiple resources available to you via myCigna to assist you in answering any questions you may have about your benefits. You can visit myCigna via your smart phone app or online. Here, you can find personalized information about your benefits, provider network information, cost and quality of care, as well as our Good For You! Program. Please explore the myCigna website if you haven't done so already and utilize it to learn more about the benefits and resources available to you.

Slide 4: Finally, please remember you can also contact us at the SchoolCare office. Our direct office line is 603-836-5031 and we will be more than happy to also assist you in making sure you have a good understanding of your benefits. As well, you can text

"JOINSC" to 313131 and we'll include you in our periodic text messages to update you on key benefit information.

Thank you so much for joining me today and please reach out if you have any questions about your benefits. Take good care.